

**LG Warranty Repair Request Form**

(PLEASE PRINT CLEARLY) \* Mandatory fields

CUSTOMER TO COMPLETE	<b>Equipment Details</b>	
	*Product Code: _____	*Serial No: _____
	As written on the label located on the rear of the unit	
	Purchased from: _____	
	*Date Purchased: _____	*Invoice #: _____
	<b>*Please include proof of purchase in box. Invoice/receipt included yes / no</b>	
	<b>Problem Details</b>	
	*Date of Failure: _____	
	*Problem Description: _____	
	*Signature	
I have read the LG warranty claims guidelines accept the conditions. Signed: _____		
*Unit Location		
Name: _____		
Address: _____		
Town/City: _____		
Contact Name: _____ email: _____		
Phone: _____ Fax: _____		
Pickup Address	<b>Pickup address (if different from location address above)</b>	
	Name: _____	
	Address: _____	
	Suburb/Town: _____ email: _____	
	Phone: _____ Fax: _____	
Office use only	CTL comments: _____	
	CTL Job/RMA No. _____	Date: _____
	CTL Signature: _____	

Fax/email to: Comworth Technologies LTD, LG Warranty Claims  
 10 Constellation Drive, Mairangi Bay, Auckland  
 Phone (0800) 500 080, Fax (09) 477 0598,  
 Email [spare.parts@comworth.co.nz](mailto:spare.parts@comworth.co.nz)



### *LG Electronics Warranty information*

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- Please refer to the manufacturer's warranty for full terms and conditions

### *Comworth Technologies terms and conditions*

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- Information supplied must be correct
- Customers must ensure the product is adequately packaged. Where possible use original LG packaging.
- Physical damage in transit caused by inadequate packaging is not covered under warranty
- Customers must supply a copy of the proof of the purchase
- All mandatory fields must be completed and the form filled out clearly.
- Customers must request a warranty claim and receive a Comworth Technologies RMA number before sending the product to our repair centre.
- All LG accessories must be sent with your product
- The warranty may be rejected or delayed if the LG product is not received within 14 days of the RMA number being issued
- Your LG warranty claim may be rejected or delayed if you do not follow the conditions above
- LG monitors claims are a courier pick up warranty. Comworth Technologies will send an RMA number and courier post ticket for sending the product to the service centre
- LG laptops and optical drives are return to base warranty only once you have received the RMA number
- Any claim deemed out of warranty will be subject to a \$55 + gst inspection fee